

# Berwick Juniors Youth Development Trust



Charity No. 1198661  
[berwickjuniorsfc@gmail.com](mailto:berwickjuniorsfc@gmail.com)

## Reporting concerns

Maintaining a positive and safe environment at our club is not just the responsibility of the committee. Every player, parent, carer and member of the club has a role to play in maintaining high standards.

When incidents occur that cause you concern it is important that you know how you can have these dealt with.

- In the first instance please feel free to speak to your child's team coach or assistant coach. It may be that they are in the best position to deal with everyday questions and concerns
- You may speak to any member of the committee who will deal with it personally, if appropriate, or will bring it to the attention of the rest of the committee
- You may choose to put your concern or complaint in writing and address it to the club committee (using the above email address). We promise to give you a specific response as soon as possible
- The **Club Welfare Officer**, has a responsibility to deal with more serious matters. Parents may choose to contact her directly using the contact details [diannejohnston@live.co.uk](mailto:diannejohnston@live.co.uk) or 07553070005
- If you have a concern about the behaviour of members of an opposition club, please do NOT take matters into your own hands, speak with your team coach who will inform the club secretary. Our club's response will be coordinated by the committee not by any individual parent or team coach.

October 2022